

VOICE

Your WCFIBER Voice service includes unlimited calling to the continental United States and Canada.

Your service also includes these free features:

- Call Forwarding,
- Calling Number Delivery
- On-screen Caller ID (shows up on your TV screen)*
- Call Waiting
- Call Waiting Deluxe
- Automatic Recall
- Voicemail, including delivery of messages to email

*With WCFIBER HD TV service only.

ACCESS YOUR VOICEMAIL

From the phone subscribed to the service:

1. Dial (706) 750-9998
2. If prompted, enter your password and #.

From a different phone:

1. Dial (706) 750-9998
2. Enter your mailbox number which is your 10-digit phone number.
3. Enter your password and #.

RECORD YOUR GREETING

1. Access your mailbox.
2. Press 9 for the mailbox setup menu.
3. Press 1 for greeting options.
4. Press 2 to record your greeting.
5. Record your greeting and then press #.

CHANGE YOUR PASSWORD

1. Access your mailbox
2. Press 9 for the mailbox setup menu.
3. Press 2 to change your password.
4. Enter your new password and #.
5. When prompted to verify, enter it again and #.

Feature Quick Guide	Activate/Cancel	Monthly Cost
Call Forwarding	*72/*73	N/A
Cancel Call Waiting Per Call	*70	N/A
Automatic Recall	*69	N/A
Block Your Caller ID Per call <small>Additional Features Available for a small fee</small>	*67	N/A
Speed Call 8 or 30	*75	\$2/mo
Three-Way Calling	Flash	\$2/mo
Automatic Call Back	*66/*86	\$2/mo
Custom Ringing	*61	\$2/mo
Selective Call Acceptance	*64	\$2/mo
Selective Call Forwarding	*63	\$2/mo
Selective Call Rejection	*60	\$2/mo
Anonymous Call Rejection	*77/*87	\$2/mo

RETRIEVE MESSAGES

1. Access your mailbox.
2. If the first message does not play immediately, press 1 to listen to your messages. You will hear the announcement “You have x new messages and x saved messages.”
3. Press 1 to listen to new messages.
4. Press 2 to listen to saved messages.

WHEN RETRIEVING MESSAGES, YOU CAN:

- Press 1** Play the message again
Press 2 Save the message and play the next
Press 3 Delete the message and play the next
Press 4 Save the message as new
Press 5 Return this call

MESSAGES BY EMAIL

You can receive your voicemail messages in your email. Call us at **1-844-30-FIBER** to set up what email address should receive these messages. When a message is left, you will receive an email from “YOURTELEPHONE” with an attachment. You can play it from the message or save it, using a media player to listen to the message. Follow the links in the message to save or delete the message from the Voicemail system.

Mailbox (Phone #): _____

Password: _____

Default password is last 4 digits of your telephone number.

